

Welcome To Our Office!

We are glad you have chosen us to help you. The Helping Hands Chiropractic Center is a chiropractic rehabilitation facility with a focus on manual techniques and active therapy. Following is some important information about our office:

Office Hours:

Monday through Friday: 9:00 a.m. to 12:30 p.m. and 1:30 p.m. to 6:00 p.m.

Our Mission Statement:

The goal of this office is to aid every patient in their healing process by providing whatever tools are necessary to enable each individual to reach a state of wellness, i.e., to be able to function at his or her optimum level. We attempt to transition our patients as much as possible from strictly passive treatments to active care, mainly through education and particularly with instruction in customized, patient specific exercise protocols.

The Initial Exam:

You will receive a thorough chiropractic examination from either Dr. Michael A. Faas, our senior clinic director, or Dr. Andrew Rudolph and/or Dr. Michiyo Rudolph, the associate clinic directors. This first examination is usually our longest and most detailed exam. This exam aids us in determining the nature and severity of your condition. An X-ray exam may be performed based upon your case history and clinical findings. The taking of X-rays aids us in the diagnosis and management of your case. Please let us know if you have had recent X-rays taken of your condition. We want to assure you that if the exam findings indicate you are a candidate for chiropractic care, everything possible will be done to initiate treatment on your first visit.

Referral Policy:

Many health conditions are managed best with a team approach. We work closely with a great number of medical specialists physical therapists, podiatrists, massage therapists, exercise physiologists, and other chiropractors with specialized skills. If our doctors believe that you need to consult with a medical doctor or other health practitioner to receive the most appropriate care, we will discuss this need with you and assist you in arranging a consultation.

Cancellation of Appointments:

Please give us 24-hour advance notice to cancel or change an appointment. You will be billed \$30 for a missed therapy appointment.

Financial Policy:

Please provide the receptionist with all your insurance information. We are glad to process all insurance paperwork for you. We make every effort to advise our patients in advance if a service in the office is not covered by a particular insurance plan. Additionally, if you are a new patient, we do attempt to verify your coverage by phone within 48 hours with your insurance company. We will then inform you of your insurance company's communication to us regarding your coverage, amount of unmet deductible, percentages, co-pays, etc. Whatever an insurance company may pay for services, please realize that the ultimate responsibility belongs to you, the patient. We are happy to set up a time to discuss your balance or a possible payment schedule. We accept cash, checks, Master Card or VISA.

If you have any questions about any of our policies, please feel free to talk with any of us. Visit us at our website: www.helpinghandschiro.net for more information.

Dr. Michael A. Faas, Dr. Andrew Rudolph, Dr. Michiyo Rudolph and Staff